

User Name & Password

Respitrack Client App

New Clients

All NEW Clients added to the Database will receive the following email, with App download and log-in instructions.

Note: It is necessary to have an email address in the "Primary Contact Email" field prior to hitting "Save and Continue" for this email to be triggered.

Hello Kayci Client,

Welcome to Respitrack! We have successfully created an active profile for you.

It is necessary to download the Respitrack Mobile App and log in.

To help you get started, choose the appropriate link below for instructions on how to download the App:

For iPhone, [click here](#)

For Android, [click here](#)

Once you have successfully downloaded the app, use the following credentials to log-in:

Username: 23456780
Initial Password: respite23456780

Upon successful login, you can change your password via Change Password option in APP. Please choose a password that is 8 characters long and easy for you to remember.

If you need help downloading the app or logging into the Respitrack Mobile App, please contact your Respite Agency, directly

Note: Respitrack is also available on your desktop, to schedule appointments and verify hours. Follow the link below to access:

<https://marsprg.com/demo>

Username: KayciClient
Initial Password: respite23456780

Do Not Reply

PRIMARY CONTACT

First Name:

Last Name:

Home Phone:

Work Phone: Ext:

Cell Phone:

Primary Contact Email:

Secondary Contact Email:

Relation:

Current Clients

Where to find the Resptrack Client App and Web Scheduler log-in details.

Resptrack Client App:

User Name: 23456780
Password: respite23456780

Web Scheduler:

User Name: KayciClient
Password: respite23456780

Note: The user name is case sensitive

The screenshot shows the Resptrack client management interface. At the top, there is a navigation bar with the Resptrack logo and a 'Log Out' button. Below the navigation bar, there are tabs for 'Client', 'Alternative Info', 'Disability Info', 'Preference', 'Family Members', 'Authorizations', 'Appointments', 'Notes & Issues', and 'Summary'. The 'Client' tab is selected. The client's name is 'Kayci Client' and the Client ID is '23456780'. The status is 'Active' and the status date is '10/5/2022'. The client type is 'Normal'. The primary contact is 'Jodi Guevara' with the email 'jguevara@missionrsi.co'. The address is '4350 Auburn Blvd, Sacramento, CA 95841'. The time zone is 'PST' and the language is 'Search Language'. There are also fields for 'Add New Client', 'Profile Alert', and 'Status'.